## First Steps, Next Steps, and Missteps: What I've Learned from Training Teachers in CWPBIS

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### Classroom management is hard.

- Around half of all teachers leave within their first five years of teaching.
  - "Those schools that do a far better job of managing and coping with and responding to student behavioral issues have far better teacher retention," Dr. Richard Ingersoll (Penn State educational sociologist) says.
- Of course, there are other factors but managing and responding to student behavioral issues is an area where we have some empiricallysupport solutions that can be implemented by educators.



Ingersoll, 2011; Riggs, 201

### Why is classroom management hard?

- Training is often insufficient and inefficient.
  - $\bullet\,$  EPPs provide limited focused instruction and are not drawing from research.
  - PD often "train and hope" with limited follow up.
- We do not follow the same instructional best practices for teachers that we do with students.



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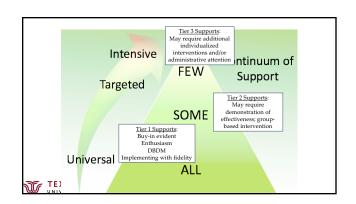
National Council on Teacher Quality, 201

### Why is classroom management hard?

- The more a learner practices a behavior, the more efficient and effective the behavior becomes at meeting the learner's needs.
  - Applies to teachers and students.
- Behavior change can be slow.
  - Applies to all behaviors (academic and social).
  - Errors will be made when learning new behaviors.
- We sometimes give mixed messages about the behaviors we expect.



# SWPBIS: Foundations Schools traditionally provide behavior support only to those students who demonstrate problem behaviors. SWPBIS is based on the public health model of preventive, multi-tier intervention: Tier 1 (universal): Delivered to everyone Tier 2 (targeted): Received by at-risk groups Tier 3 (individualized): More intensive Everyone wants to know about THOSE KIDS.



### Talking to teachers about behavior

- Traditional classroom management training shortchanges teachers on foundational knowledge of behavior mechanisms.
- Understanding how behavior works is critical to planning CWPBIS systems and responding appropriately to behavior errors.
- Applied examples clarify concepts.



### Talking to teachers about behavior

- Teachers need to understand the following concepts in order to be effective classroom managers:
  - · How antecedents increase or decrease the likelihood of certain behaviors;
  - How consequences impact the future rate of behavior;
  - How setting events impact the value of consequences;
  - · Extinction; and
  - Eunction



### Just a little more

- Remind teachers that social behavior change is not different from academic change.
  - It may be slow.
  - There may be many errors.
  - Teachers need to prompt, provide feedback, and reteach as necessary.
- Behavior is predictable and lawful.
- Behavior followed by pleasant consequences will be repeated.



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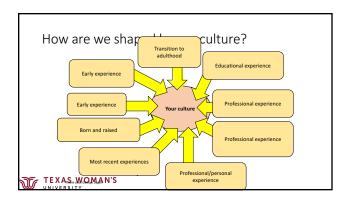
### Talking to teachers about culture.

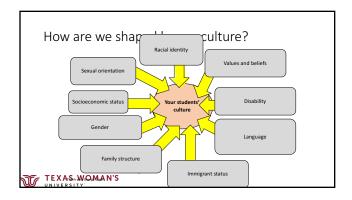
- This can be challenging.
- You will hear broad generalities.
- You will hear "I don't see color."
- Be brave. Difficult conversations may be unpleasant, but if they don't happen, we will never move forward.
- Be mindful of your audience.

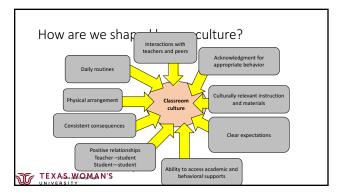


## "No degree of knowledge about the characteristics of groups or cultures can *substitute for* the analysis of the actions of a given individual in their harmonic forms of any grant and the statement of the same way" (Hayes & Toarmino, 1995). What does that mean

Sugai, 2012 (www.pbis.org)







### Just a little more

- Culture and relationship-building are inextricably linked; consider presenting together.
- Remember, cultural relevance is in the eye of the beholder.
- Be patient and kind, but capitalize on "teachable moments" during training.

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### Talking to teachers about structure and expectations.

- Make connections to behavior basics: these are antecedent strategies.
- These strategies will increase the likelihood of appropriate behavior (but won't **reinforce** the behavior).
- · Coming out of CWPBIS training with a matrix is critical.
- Identifying expectations (and how those expectations look within routines) leads to operational definitions of the behaviors
- Can be measured
   Students (and teachers) know what's expected.



### Talking to teachers about actively engaging students

- Teachers are also comfortable with this topic.
- Good chance to have increased participation.
- Ensure that teachers see connection between their behavior and their students' behaviors.
  - How do aspects of instruction impact behavior?
  - Changing our behavior = easiest way to impact student behavior.

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### Talking to teachers about actively engaging students

- Take every opportunity to remind teachers that academic behaviors and social behaviors are both behaviors.
- Teachers are skilled at introducing, teaching, and helping students build fluency and master with academic skills.
- This same skill set applies to behavior.

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### Talking to teachers about reinforcing appropriate behavior

- Often, the first question is: "Why give rewards?"
- Seriously, why are supposed to do?

Inevitable question.

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• Well, natural reinforcers may not be cutting it.



### Talking to teachers about reinforcement

- Consider using the three-tiered response.
   Everyone likes being told he or she is doing a good job. Don't you?
  - Learning occurs as a process of reinforcement.
  - · Sometimes, extrinsic motivation is necessary.
- Also, be prepared to address the "red, yellow, green" system and
- Finally, be sure to address what to do with those who perceive Sr+ as



### Talking to teachers about responding to inappropriate behavior

- Remind teachers that academic behaviors and social behaviors are both behaviors.
  - Learners will make mistakes.
  - Teachers will need to provide feedback and check for understanding.
  - Some students will continue to struggle despite our best efforts.
  - Behavior errors are errors. Treat accordingly.
- Emphasize attention for what is done correctly.



Other considerations when responding to problem behavior

- Negative consequences cannot be used in isolation; we must also teach and reinforce the appropriate behaviors that we expect from our students.
- We cannot assume that traditional punishments will reduce problem behaviors.
- Frequent use of punishment can lead to a hostile learning



### Words of advice

- Model the practices you're teaching whenever possible.
- Remind teachers that "those kids" will benefit from Tier 1 (i.e., CWPBIS interventions).
  - Tier 2 and Tier 3 apply same behavioral principles.
  - Similar interventions (e.g., antecedent manipulation, token economies), but implemented more frequently, individually, intensively.

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### Final words of advice.

- Frame "bullying" as a behavior.
- Be sure teachers understand that any PBIS system is about changing the environment and changing adult behavior.
- Remind teachers that generalization is the goal of all teaching.
  - Students behaving well in your classroom is good.
  - Students exhibiting appropriate behaviors in all settings is the goal of CWPBIS.

