Dealing with Challenging	
Behaviors in Stressful Time	S

Applying the foundation skills of Life Space Crisis intervention

Ken Kramberg

1

The Power Of Language

Self Defeating vs. Bad Behavior

Cooperative Problem Solving

Discipline approach

2

The Power of Relationships

- The Effectiveness Of An Intervention Often Hinges On The Quality Of The Relationship With The Helping Adult
- Well Designed and Informed Behavior Support Plans Often Fail Because The Helping Adult Fails To Establish A Positive Helping Relationship With the Child
- Sometimes A Poorly Designed Or Marginal Plan Is Successful Because Of The Quality Of The Relationship

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WHEN DEALING WITH IN AN EMOTIONALLY CHARGED EVENT	
YOU MUST DEAL WITH THE FEELINGS FIRST	
BEFORE YOU CAN DEAL WITH THE BEHAVIOR	
• FEELINGS , THOUGHTS , BEHAVIOR	-
4	
Most Effective Behavioral Interventions Are	
Based on Strenghts	
 The ability to recognize child's strengths positive actions and intentions is key. 	
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5	
3	
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Two Critical Skills	
TWO CITUCAL SKIIIS	
Validating	
The ability to acknowledge the feelings the child is experiencing or	
expressing	
Affirming	
The ability to recognize positive intent , use of prosocial skills or actions	
6	1

CHILDREN WHO ARE HEARD LISTEN

Kids want to tell their story

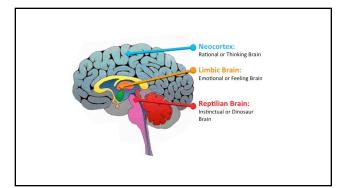
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The Big D's

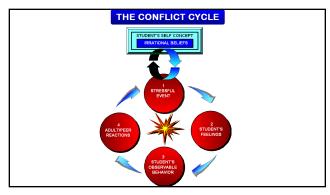
•De-escalation

Disengagement

8



9



10



- A STRESSFUL EVENT occurs which activates a troubled student's irrational beliefs.
- These NEGATIVE THOUGHTS determine and trigger feelings.
- FEELINGS, not rational forces, drive inappropriate behaviors.
- Inappropriate BEHAVIORS incite adults.
- Adults take on the student's feelings and may \emph{MIRROR} his behaviors.
- This negative adult *REACTION* increases the student's stress, escalating the conflict into a self-defeating power struggle.
- The student's <u>SELF-FULFILLING PROPHECY</u> (irrational beliefs) is <u>REINFORCED</u>; the student has no motivation to change thinking or behavior.

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THE "SCRIPT"

- Acknowledge the feelings: Make 2-3 validating statements
- Affirm : Make 2-3 affirming statements
- Get the child's perspective and restate
- Set limits and give choices as needed

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1 DRAIN OFF
Drain off the student's intense emotions by acknowledging the feelings
2 TIMELINE Use affirming and listening skills to discover the
student's point of view
3 CENTRAL ISSUE
Identify the student's vital interest and
give them their choices